



7th August 2004

Mobile 0931 160947

Mr John Hale
Senior Project Manager
Connect Data Services
Imperial House
39 Bacon Lane
Hayling Island
Hampshire
PO11 0DW

Dear John,

As you are aware, on the 6th August 2004 I signed off the completion certificate for the company's new Network. This network being of CAT 5 and Fibre Optic make up was a much needed enhancement to the company's new IT strategy.

I signed off the completion certificate with pleasure and pride. I was pleasantly shocked by your professionalism shown in this installation. As the Senior Project Manager you handled your staff with care and consideration amounting to motivation levels I have never seen for a long time. Secondly the liaison skills shown by yourself whilst dealing with me, my staff and our users was second to none. Your technical knowledge is vast and accompanied by good documentation.

I certainly have no reservations whatsoever in recommending Connect Data Services to any company requiring this type of work.

A very special thank you to your staff and yourself for a job well done!

Yours sincerely

Ron Davies.

Customer Services Manager ISS Department